



601 Taylor Street West  
Saskatoon, Saskatchewan S7M 0C9  
306-242-1916  
[www.queenshouse.org](http://www.queenshouse.org)

## **Guidelines for Staff and Guests**

Informed by Tourism Saskatchewan / Government of Saskatchewan August 31, 2020

**Our goal at Queen's House** is to safely resume operations for our guests and our staff using best practices that reduce risk. Queen's House will operate with added provisions and protocols designed to enhance safety with commitments to:

- Monitor personal health. If you feel ill, please stay home.
- Be patient and exercise care and consideration.
- Use healthy hygiene practices, **especially hand washing**.
- Practice physical distancing as much as possible.
- Restrict and monitor the use of shared items and spaces.
- Use a mask in common areas. (Available for purchase - \$2)
- Sanitize upon arrival, as required, and upon entry into the dining area.
- Request each group to provide sanitizers for their own group's use .
- Require each group to retain an accurate record of their attendance list.

**Our goal as staff** will be what it has always been, to welcome and care for all who enter as best we can with what we have to offer. During our current COVID-19 conditions, the following general enhancements are in place:

- Staff monitored and intensified cleaning, sanitation, and disinfection routines using appropriate eco-friendly supplies.
- Frequent sanitation of high touch areas.
- Staff use of appropriate and practical PPE.
- Practice physical distancing as an operating standard.

**Our Goal in Food Services** has been to modify the contact by guests of our food line and to allow for physical distancing and staggering mealtimes:

- Staff will serve guests along the food line and from behind a plastic guard.
- Individual utensils, cups and condiments will be provided.
- Encourage the use of personal beverage containers by our guests.

**Our goal as an institution** is to further incorporate the further use of technology to assist with registration, payment, donation and IT capacity in our workspaces.