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www.queenshouse.org

Guidelines for Staff and Guests

Informed by Tourism Saskatchewan / Government of Saskatchewan September 2, 2021

Our goal at Queen's House is to provide a safe and respectful environment for our guests and our staff using best practices, provisions and protocols that are known to reduce risk and enhance safety. Please note the following:

- Monitor your personal health. If you feel ill, please stay home.
- Use healthy hygiene practices, **especially sanitizing and hand washing**. We appreciate when our visitors provide their own supplies.
- Consider and practice physical distancing as much as possible.
- Consider the use of shared items and spaces.
- You are invited and encouraged to use a mask in common areas.
- We require each group to retain an accurate record of their attendance list.
- Be patient and exercise care and consideration.
- We are particularly grateful that our guests have been fully vaccinated!

Our goal as staff will be what it has always been, to welcome and care for all who enter as best we can with what we have to offer. As COVID-19 challenges remain, the following general enhancements are in place:

- Staff use of appropriate and practical PPE will continue.
- Practical physical distancing as an operating goal will remain.

Our Goal in Food Services will be to limit the contact by guests of our food line, to encourage physical distancing and to manage and stagger mealtimes:

- Individual utensils, cups and condiments will be available.
- We welcome the use of personal beverage containers by our guests.
- Mealtimes will be staggered to manage crowding.
- Practical and prudent physical spacing is encouraged.
- Self-serve coffee and juice access is available.

Our goal as an institution is to incorporate the further use of technology to assist with registration, payment, donation and the IT capacity in our workspaces.